



The crazy weekend to shop until you drop



NOVEMBER NEWSLETTER

ISSUE 11

Monthly News from MNP - discussing cybersecurity with

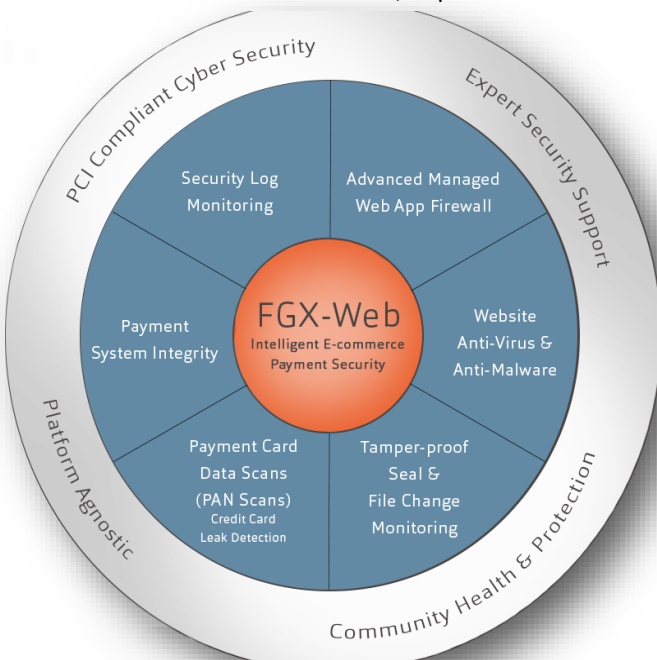
Benjamin Hosack CCO at Foregenix

Cyber security has never been more important for online businesses and as a result we have a great working relationship with Foregenix - a cyber security spe-

detection system which monitors the vital signs of a website for malicious activity - called Indicators of Compromise in security-speak. "FGX-Web searches websites for indicators of compromise, such as credit card harvesting code, webshells, unprotected credit

pick up on malicious content lurking in the depths of websites however it will actively block threats such as DDOS attacks, brute force attacks, SQL injections with an advanced web application firewall. This will help to keep your website safe in the first instance as it will be the first point of defence. We appreciate that no security solution is infallible which is why Foregenix are able to offer a £50,000 warranty in the event of a breach to cover PCI Forensic Investigation penalties and associated costs; something that no other security company is able to offer."

We're recommending that you get in touch with Foregenix and would be happy to make an introduction for you - please let me know if you would like to know more about their services and solution.



cialist headquartered in the UK. Foregenix has a website security solution called FGX-Web, which will provide your website with a threat

card data and backdoors, while also performing key security monitoring of file changes and website admin access logs. Not only will it

Contact :Laura Safe on:
01722 341342 or
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MNP Multichannel Solutions is delighted to be recognised within our industry and receiving an award for our Multichannel Commerce Software Solutions. Looking forward to sharing more information in our December Newsletter.



Interesting projects delivered this month

Luxury cashmere retailer based in London live with PayPal +.

Luxury cashmere retailer based in Scotland boost call centre with additional ICE licences and secure an additional Run Manager licence, allowing another user to select the prioritisation of certain orders being released to the warehouse for pick, pack and ship.

Direct Response Shopping TV channel expand the promotion functionality on their MNP Intranet screens allowing their staff to print or email promotions created. A button called print has been added to the create/edit offer and offer look up screens on the promotions intranet. Clicking this link generates a PDF and sends to the browser which will initiate a download of the PDF. The PDF contains the promotional information. Name, Description, Activation date/time, trigger/main sku with prices, reward/upsell skus with prices, full HTML script.

Fashion Shoe retailer work with MNP to expand on their hold order rules in order to have the ability to manage potential fraudulent orders. This is an additional measure to the third party service implemented by ACI fraud manager which is a robust fraud

solution or web orders

Luxury shoe retailer contacted MNP to automate the running of their Google Shopping reports. These reports were scheduled to be emailed daily in a CSV format to the Ecommerce Manager who now doesn't need to worry about running them day to day.

Leading third party fulfilment client contacted MNP to add in a recording feature to the Stock table for the column: Weight. MNP created a custom trigger in the OrderActive stock table. This will be triggered if the current 'Weight' field value changes. When a change occurs, the SKU, old weight, new weight date/time is written to a new custom table in the OrderActive database.

SYSTEM ADMINISTRATOR NOTES AND UPDATES

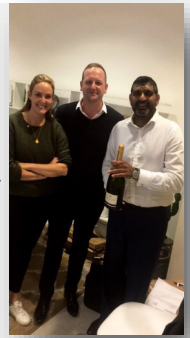
Further to our email communication in October, as our client's are approaching peak trading, MNP would like to offer a system MOT check to identify areas which could be improved to help resolve: system slow down, poor reporting performance, database locks and log file growth issues.

To book this in please contact clientservices@mnpthesolution.com

Or call
01722 341342

GREAT CLIENT NEWS

'Missoma' a new client to MNP, went live with our OMS system this month. The project has been successfully deployed and everyone at the company are delighted with the immediate results with regards to automation and control. A British, designer jewellery company that have experienced significant growth year on year chose MNP systems to help with inventory control, warehousing capabilities and automation. In the picture, Creative Director Marisa Hordern, Project Lead from MNP Glen Wilkinson and Head of Operations for Missoma Hanif Moledina pop a bottle of champagne which was shared with all the staff on Go Live day.



www.missoma.co.uk

THIRD PARTY ADDING VALUE



Digital Forensics, Incident Response, and PCI Compliance specialists. Dedicated to keeping payments systems secure, creating solutions for private and public sector organisations, financial institutions, retailers, eBusinesses, utilities, and government institutions all over the world.

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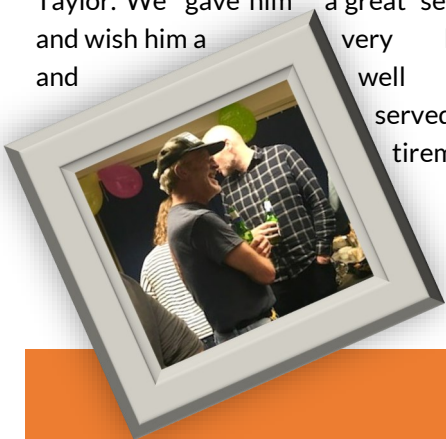
NEW VERSIONS OF SOFTWARE

RELEASED:

No New Versions released this month

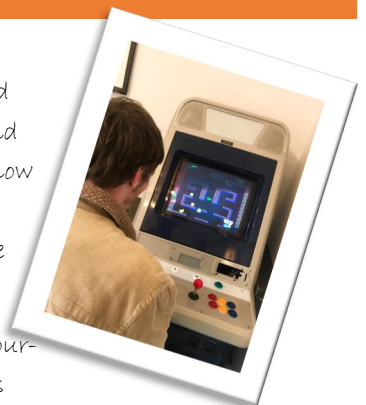
In other news.....

After 17 years with MNP we had to say a sad farewell to our IT Manager Steve Taylor. We gave him a great send off and wish him a very happy and well deserved retirement.



Liam Well has been promoted within and has moved from 1st to 2nd Line Support. We all wish him success in his new role in the 2nd Line Team!

Thanks to Ian Ford our Head of Second Line Support, we now have a refurbished arcade game in the kitchen.



Street Fighter II Tournament starts this November. Who will be top of the leader board?